

Team working

Working towards a common goal is vital in establishing a positive company culture and ensuring business objectives are met. Teams in the workplace take many forms and sizes, but should always be bound by common objectives so that they work together to achieve a successful outcome. Working as part of a team – along with relationship building and effective communication - is therefore integral to a business's success.

AREAS COVERED



Learners on the course will learn what teamwork is, and the different types of team and group personalities. It will equip learners with the tools to build effective relationships, highlight positive and negative characteristics and what motivates a team. Finally, learners will understand the importance of self-analysis, reflection and the importance of feedback that ultimately leads to effective and efficient teamwork.

WHO IS IT AIMED AT?



Ideal for all levels of employee within a business and as part of the induction process for new employees. The course is also ideal for use as part of the on-programme element of the new apprenticeship standards and can support the knowledge, skills and behaviours apprentices need to effectively integrate into the workplace.

KEY DETAILS AT A GLANCE

DURATION

40 – 60 minutes

ASSESSMENT

Multiple-choice questions

CERTIFICATED

Yes – Highfield Completion Certificate

SUPPORT

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LOCALISATION

EU legislation within a UK context, but suitable for international businesses that trade with the EU and will be subject to the legislation.